

## **WHAT SHOULD CONSUMERS BE TOLD AFTER AN ADVISORY IS IMPLEMENTED?**

Following the initial alert notification, consumers should be kept informed of the progress of a boil water advisory. You should develop a communication plan to ensure that consumers are given accurate information about the boil water advisory in a timely fashion.

**Develop a Communications Plan  
and Keep Consumers Informed**

## **WHO IS AVAILABLE TO HELP?**

Don't forget that help is available from Government officials.

A technical support team should be formed to work on solutions to the problem(s) which led to the Advisory.

Regional staff from the following departments/agencies should be consulted.

1. Government Service Centre
2. Regional Health and Community Services Boards
3. Department of Environment
4. Department of Municipal and Provincial Affairs

## **ADDITIONAL INFORMATION**

If you have any questions about drinking water safety, please contact the Government Service Centre nearest you or your regional Health and Community Services Board.

### **Government Service Centre**

#### **Locations:**

Happy Valley-Goose Bay  
Corner Brook  
Grand Falls-Windsor  
Gander  
Clarenville  
Harbour Grace  
St. John's

### **Regional Health & Community Services Board**

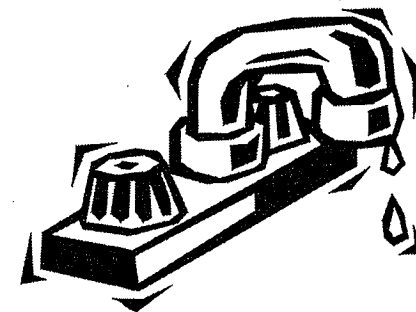
#### **Locations:**

St. John's  
Holyrood  
Gander  
Corner Brook  
Health Labrador Corporation  
Grenfell Regional Health Services

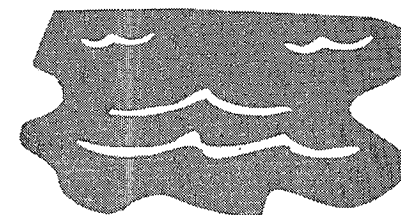


Department of Health and Community Services  
Health and Community Services Boards  
Department of Government Services and Lands

## **BOIL WATER ADVISORY INSTRUCTIONS**



HOW TO EFFECTIVELY  
IMPLEMENT A BOIL  
WATER ADVISORY



## **DRINKING WATER AWARENESS**

## WHY ARE BOIL WATER ADVISORIES ISSUED?

- ◇ inadequate disinfection of the community supply
- ◇ unsatisfactory bacteriological water quality.
- ◇ reports of illness associated with drinking water.
- ◇ repairs to the water system.
- ◇ unusual occurrences, such as flooding

## HOW LONG SHOULD THE WATER BE BOILED?

All drinking water must be brought to a rigorous rolling boil for one (1) minute.

Boiling for only one minute will kill any disease causing organisms in your water.

## SHOULD WATER USED FOR ADDITIONAL PURPOSES BE BOILED?

Boil water used for any activity where you might ingest the water, such as:

- drinking
- brushing teeth
- cooking
- washing fruits and vegetables



- making ice
- making coffee and tea
- making infant formula and cereal
- making juices and other drinks from concentrate or powders



Existing beverages and ice cubes made from water of questionable quality should be discarded. Ice cube trays and beverage containers should be disinfected before using again.

### CAUTION!

Exercise caution when handling boiled water. To avoid scalding place the pot on the inside burner out of reach of children. As well, do not put more water in the pot than you can comfortably lift.

## WHAT SHOULD I DO IF I DON'T WISH TO BOIL TAP WATER?

Commercially prepackaged bottled water can be used in place of boiled water. This may be expensive.

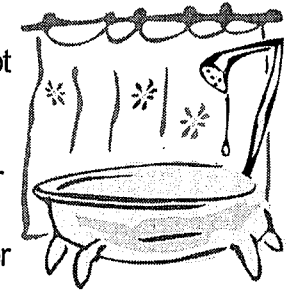


### WARNING!

Water that looks safe may contain harmful disease causing micro-organisms. Don't drink water from roadside springs, ponds, brooks, etc. without boiling the water or treating the water in another effective way.

## CAN I SHOWER IF THERE IS A BOIL WATER ADVISORY IN PLACE?

Yes, you can shower but do not drink shower water. The ingestion of water may result in illness, if the water is contaminated.



Care should be taken while bathing young children to ensure they do not accidentally consume the water.

## CAN THE WATER BE USED FOR HAND WASHING?

Yes, tap water can be used for hand washing. Use hot water and soap.

